



Boston Government Services, LLC

BGS SAFETY CULTURE

BGS-Bulletin-02

Revision 0

This safety culture bulletin describes the Boston Government Services, LLC approach to the development, management, and implementation of a healthy safety culture.

Safety Culture reflects our core values and behaviors that result from a collective commitment by management and individuals to emphasize safety over competing goals to ensure protection of people and the environment.

Safety Culture is an idea created by humans and involves human judgement and is not measured as an engineered activity. Safety Culture is not:

- Industry safety – alone
- Safety Conscious Work Environment – alone
- Security – alone
- Environmental safety – alone
- Quality – alone

Safety Culture is a broad holistic construct that is a measureable relationship between safety culture and organizational safety and financial performance. This is analogist to the same way the health of a person impacts their performance and longevity; as well as, the sustainability of the company.

BGS Management is committed to:

- Promoting and continually improving our safety culture.
- Promoting open communication where issues can be raised and discussed at all levels, and where raising issues related to safety and security and quality is valued.
- Providing the resources necessary to really understand problems.
- Ensuring behavior and decision-making is aligned with this vision.
- Engaging the workforce in:
 - Communicating the attributes of our safety culture.
 - Identifying issues.
 - Developing solutions as necessary.
 - Implementing solutions.
- Requesting and accepting feedback on progress and needed improvements.

The ten traits of our safety culture are listed in Attachment 1.


Harry L. Boston, President

11/28/2016
Effective Date

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Attachment 1. Safety Culture Traits

1 Personal Accountability	<ul style="list-style-type: none">• All individuals take personal accountability for safety
2 Questioning Attitude	<ul style="list-style-type: none">• Individuals avoid complacency and continuously challenge existing conditions and activities in order to identify discrepancies that might result in error or inappropriate action
3 Effective Safety Communication	<ul style="list-style-type: none">• Communication maintains a focus on safety
4 Leadership Safety Values and Actions	<ul style="list-style-type: none">• Leaders demonstrate a commitment to safety in their decisions and behaviors
5 Decision-Making	<ul style="list-style-type: none">• Decisions that support or affect safety are systematic, rigorous, and through
6 Respectful Work Environment	<ul style="list-style-type: none">• Trust and respect permeate the organization
7 Continuous Learning	<ul style="list-style-type: none">• Opportunities to learn about ways to ensure safety are sought out and implemented
8 Problem Identification and Resolution	<ul style="list-style-type: none">• Issues potentially impacting safety are promptly identified, fully evaluated, and promptly addressed and corrected commensurate with their significance
9 Environment for Raising Concerns	<ul style="list-style-type: none">• A safety-conscious work environment is maintained where personnel feel free to raise concerns without fear of retaliation, intimidation, harassment, or discrimination
10 Work Processes	<ul style="list-style-type: none">• The process of planning and controlling work activities is implemented so that safety is maintained